EMPLOYEE ENGAGEMENT VERSUS EMPLOYEE EXPERIENCE



WHO SHOULD ATTEND

All leaders are encouraged to attend.

WHY YOU SHOULD ATTEND

Employees are the lifeblood of any organization. There is overlap between employee engagement and employee experience, but these two ideas are distinct.

This course highlights the significance of employee engagement in defining how the organization decides what employees require. It also examines the employee experience by bringing employees into the conversation to assess the work itself and determine what employees need to be successful in the workplace.

WHEN AND WHERE

The facilitator delivers this course live in a virtual platform. Maximum class size is 20 participants.

Date and time:

09/13/2023 - 10:30 a.m. to 11:30 p.m. ET

Tuition: \$149 per person

Includes electronic course materials, certificate with CEUs, M.A.P. for habit-forming and lifelong learning, and access to our "Coffee, Connect, & Coach (C3)" events. *Discounts are provided for large groups*.

COURSE CONTENTS

- Define EMPLOYEE ENGAGEMENT and EXPERIENCE, and examine the distinctions between them.
- Review RESEARCH and explore the IMPACT of employee engagement and experience.
- Review employee engagement and the DYNAMICS OF VARIOUS ROLES.
- Explore how to **ELEVATE THE EMPLOYEE EXPERIENCE**.

RESERVE YOUR PLACE

Register here: <u>www.FederalTrainingAcademy.com</u>, or call (703) 300-7647.

Your agency may pay for this job-related training. Complete your agency's training form (i.e., SF-182), and submit it for approval. Email approved form to Info@FederaltrainingAcademy.com.

We also accept VISA, MasterCard, AMEX, and Discover.

Contact us to bring this course to your team. Email info@FederalTrainingAcademy.com.